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1.0 Ethics CLE Credit – A/V Approval #1116087

Recording Date - September 6, 2019

Meeting Location	Date	Time	Topic
King County Bar Association 1200 Fifth Avenue - Suite 700 Seattle, WA	Friday, September 6, 2019	12:10 PM to 1:30 PM	How to Keep Your Family Law Clients Happy and What to Do When They're Not

AGENDA

12:10 PM Introduction

12:20 PM Presentation: 'How to Keep Your Family Law Clients Happy and What to Do When They're Not', by Jeanne Marie Clavere, WSBA and Douglas Ende, WSBA

An overview of ethical puzzles Family Law practitioners face in their daily practices and thoughts to avoid them. However, if a complaint arises, what is the most effective response?

1:30 PM Adjourn

SPEAKER BIOGRAPHY

Jeanne Marie Clavere, WSBA – Jeanne Marie Clavere is a 1987 graduate of the University of Puget Sound School of Law (now Seattle University School of Law). Prior to earning her law degree, she received a Master of Business Administration from DePaul University in Chicago. In February 2010, she joined the staff of the Washington State Bar Association as Professional Responsibility Counsel. After four years with a Seattle law firm, Jeanne Marie began her solo practice in 1992, focusing on estate planning, elder law (including complex guardianships, trusts, and guardian ad litem appointments), and contract based criminal prosecution. As Professional Responsibility Counsel, Jeanne Marie serves as an advisor to members of the bar on the Rules of Professional Conduct as they apply to WSBA Advisory Ethics Opinions, the Rules for Enforcement of Lawyer Conduct, and the ABA Standards for Imposing Lawyer Sanctions. She has been invited to lecture on Professionalism, Civility, and Ethics at all three Washington law schools, for the American Bar Association, and speaks at various local bar CLE's throughout the state. Jeanne Marie is the primary responder on the WSBA Ethics Line and wants every attendee to commit the number to memory and call her first, not after they run into an ethical dilemma.

While in private practice Jeanne Marie appeared before a wide range of courts and tribunals, ranging from Ex Parte hearings to trials on guardianship and criminal issues, and served for many years as a Settlement, Litigation, Adoption, Family Law, Incapacity and Probate Guardian ad Litem in King and Snohomish Counties. Jeanne Marie is Past President of the state Washington Women Lawyers, past Chair of the Washington State Bar Association Elder Law Section and served on the executive committee of the King County Bar Association Guardianship and Elder Law Section. She is a member of the American Bar Association and the ABA's Center for Professional Responsibility, is a Washington Fellow of the American Bar Foundation and is a Master Member of the William L. Dwyer Inn of Court. Jeanne Marie also serves as President of the National Conference of Women's Bar Associations.

Douglas Ende, WSBA – Douglas J. Ende is the Chief Disciplinary Counsel at the Washington State Bar Association, where he has worked in the Office of Disciplinary Counsel (and for a time the Office of General Counsel) for more than 20 years. From 2013-2017 and in 2019 (interim) he served on the Board of Directors of the National Organization of Bar Counsel. He is author or co-author of several volumes of West's Washington Practice: 15A Washington Handbook on Civil Procedure), 13A & B Criminal Law (2nd ed., with Seth A. Fine), and 14, 14A, and 15 Civil Procedure (3rd ed.). Mr. Ende is a graduate of The Johns Hopkins University and the University of Washington School of Law. In 2003 his poetry was featured aboard King County Metro Transit buses. He has never run a marathon or watched an episode of Downton Abbey.